

Epicor AutoOrder

Epicor AutoOrder is a productivity tool that helps your people get more work accomplished while improving your office organization.

Save time with the ability to easily convert inbound purchase orders into electronic documents that can be automatically processed into Prophet 21® and Eclipse™ without needing to be manually keyed in.

The Epicor AutoOrder module solves the problem of dual entry (i.e., having to manually re-key orders in another system) and then correcting any entry errors that were made. As an add-on module to Epicor Enterprise Resource Planning solutions, Epicor AutoOrder seamlessly imports the order data from printed or e-mailed orders into Epicor Eclipse and Prophet 21 systems.

The time you would have spent manually keying in purchase orders can now be spent better serving your customer and increasing sales. Since Epicor AutoOrder does not require any process changes or specialized IT infrastructure, it is both easy to install and easy to use.

Epicor customers using this solution have seen:

- 25% improvement in order cycle time
- Cost reductions of over 50%
- 30% increase in order automation
- 65% reduction in sales credits/adjustments

Requirements

- Eclipse customers require either BC-XML, Web Integration, or AutoOrder Web Integration
- Prophet 21 customers require TPCx AutoOrder or TPCx EDI version

Capabilities

- Minimizes order entry errors
- Minimizes the cost of order entry errors
- Enhances order status acknowledgments including availability, price, and delivery confirmations
- Provides the ability to easily add new customers



Benefits

Faster order cycle time

Improved order accuracy

Saves the cost of manual order entry

Enhances responsiveness

Green technology, eliminating paper



“We’ve moved beyond handling orders to actually helping out customers with their needs.”

Dave Christoffel, Customer Service Supervisor | Revere Electric



EPICOR

We're here for the hard-working businesses that keep the world turning. They're the companies that make, move, and sell the things we all need. They trust Epicor to help them do business better. Their industries are our industries, and we understand them better than anyone. By working hand-in-hand with our customers, we get to know their business almost as well as they do. Our innovative solution sets are carefully curated to fit their needs and built to respond flexibly to their fast-changing reality. We accelerate every customer's ambitions, whether to grow and transform, or to simply become more productive and effective. That's what makes us the essential partners for the world's most essential businesses.

Contact Us Today: info@epicor.com | www.epicor.com

The contents of this document are for informational purposes only and are subject to change without notice. Epicor Software Corporation makes no guarantee, representations, or warranties with regard to the enclosed information and specifically disclaims, to the full extent of the law, any applicable implied warranties, such as fitness for a particular purpose, merchantability, satisfactory quality, or reasonable skill and care. This document and its contents, including the viewpoints, testimonials, dates, and functional content expressed herein are believed to be accurate as of its date of publication, October 7, 2022. Use of Epicor products and services are subject to a master customer or similar agreement. Usage of the solution(s) described in this document with other Epicor software or third-party products may require the purchase of licenses for such other products. Epicor, the Epicor logo, Eclipse, Prophet 21, and AutoOrder are trademarks or registered trademarks of Epicor Software Corporation in the United States, and in certain other countries and/or the EU. Copyright © 2022 Epicor Software Corporation. All rights reserved.